

Job Description

Title: The Seasons Training Restaurant Instructor

Description:

The Seasons, MUST Training Restaurant is a purpose-built facility to support the academic programs of MUST, especially for the undergraduate of Food and Beverage Management of the Faculty of Hospitality and Tourism Management. It is a training ground for students in both majors: Culinary Art (CA), and Restaurant Management (RM). Students from the CA major will practice in the kitchen, while students from the RM major will practice in the dining hall. Students can experience pragmatic learning in an actual restaurant environment of serving both internal and external customers under the supervision of qualified instructors.

Summary of Position:

The Macau University of Science and Technology Training Restaurant – The Seasons is recruiting talents for the post of Training Restaurant Instructor. This position is designed to provide training in professional dining room service, bar management, wine and beverage skills to staff members and faculty students. The position requires a passion for customer service with training skills, manages the restaurant in all aspects, and implements the policies that are designed to achieve excellence with customer's satisfaction.

Qualifications:

1. Five years of fine dining experiences with minimum two years in a leading or mentoring position;
2. Strong interpersonal and communication skills, proficiency in English and Chinese (both written and verbal);
3. Patience with the ability to mentor and develop talents;
4. Strong organizational skills with demonstrated ability to prioritize and follow-up issues as required;
5. Obtained a Bachelor degree in the relevant area.

Duties & Responsibilities:

1. Lead, coach, mentor and train the front-of-the-house team (including Food & Beverage Management students and interns) to accommodate the designed services;
2. Coordinate the student schedules with the faculty;
3. Responsible for the restaurant training and to assist in supervising restaurant service to reach the standard.

